



Privacy Policy

As the operators of www.allaero.com (“**Website**”), Allaero Limited, a company registered in England and Wales with company number 02326932 having its registered address at Hawker House, Link 10, Napier Way, Crawley, West Sussex, RH10 9RA (“**Allaero**”, “**We**”, “**Us**”) is committed to protecting and respecting your privacy. This Privacy Policy (“**Policy**”) together with our [Standard Terms and Conditions](#) (“**Terms**”) and any other documents referred to therein), sets out the basis on which the personal data collected from you, or that you provide to Us will be processed by Us. Please read this Policy carefully to understand our views and practices regarding your personal data and how we will treat it.

DATA CONTROLLER

For the purpose of the Data Protection Act 1998 (the “**Act**”), the Data Controller is Allaero Limited.

INFORMATION WE MAY COLLECT FROM YOU

When you access our Website We may collect and process the following data about you:

- Information that you provide by filling in forms on the Website. This includes information provided at the time of registering to use the Website, subscribing to our service, posting material or requesting further information or services. We may also ask you for information when you report a problem with the Website.
- If you contact us, we may keep a record of that correspondence.
- We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.
- Details of transactions you carry out through the Website and of the fulfilment of your orders.
- Details of your visits to the Website including, but not limited to, traffic data, location data, weblogs and other communication data, and the resources that you access.
- Details of any third party sites accessed via the Website.

If you have provided Us with the personal data of another person, including providing us with their email address, you confirm that he/she consents to the processing of his/her personal data and that you have informed him/her of our identity as a Data Controller and provided him/her with a copy of this Privacy Policy and our Terms.

IP ADDRESSES

We may collect information about your mobile phone, computer or other device from which you access the Website including where available your IP address, operating system and browser type, for systems administration and to report aggregate information to our advertisers. This is statistical data about our users’ browsing actions and patterns, and does not identify any individual. We may, however, use such information in conjunction with the data We have about you in order to track your usage of our services.

LOCATION AND RETENTION OF YOUR PERSONAL DATA

We take appropriate measures to ensure that any information collected from you is kept secure and kept only for so long as is necessary for the purpose for which such information is used.

If your personal details change you may update them by accessing the relevant page of the Website, or by contacting us using the contact details below. If you have any questions about how We use data collected which relates to you, please contact us by sending a request by email to the contact details below.



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We will endeavour to update your personal data within seven (7) working days of any new or updated personal data being provided to Us, in order to ensure that the personal data We hold about you is as accurate and up to date as possible.

Unfortunately, the transmission of information via the internet is not completely secure. Although We will do our best to protect your personal data, We cannot guarantee the security of your data transmitted to the Website; any transmission is at your own risk. Once We have received your information, We will use strict procedures and security features to try to prevent unauthorised access.

USES MADE OF YOUR INFORMATION

We use information held about you in the following ways:

- To ensure that content on the Website is presented in the most effective manner for you and for the device(s) you use to access and view the Website;
- To provide you with information, products or services that you request from us or which We feel may interest you. Where We do so, We will only contact you by email;
- To carry out our obligations arising from any contracts entered into between you and Us;
- To allow you to participate in interactive features of the Website, when you choose to do so; and
- To notify you about changes to our service.

In addition to the above uses We may use your information, or permit selected third parties to use your information, to notify you about goods or services which may be of interest to you.

For such uses We will only contact you by electronic means (e-mail or SMS) if you have consented to such communication when We collect your data, OR if the contact relates to goods and services similar to those which were the subject of a previous transaction with you.

If you do not want Us to use your data in this way, or to pass your details on to third parties for marketing purposes, please us at info@all.aero.

If you do not wish to receive communications from Us, please contact us at info@all.aero or select the opt-out option in our emails.

Save insofar as is necessary in order for Us to carry out our obligations arising from any contracts entered into between you and Us, We will not share your data with third parties unless We have procured your express consent to do so.

DISCLOSURE OF YOUR INFORMATION

We may disclose your personal information to third parties:

- in the event that We sell or buy any business or assets, in which case We may disclose your personal data to the prospective seller or buyer of such business or assets; or
- if We or substantially all of our assets are acquired by a third party, in which case personal data held by Us about our customers will be one of the transferred assets; or
- if We are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our Terms, this Privacy Policy and other agreements; or



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- to protect the rights, property, or safety of Allaero, the Website, our users and any third party we interact with to provide the Website.

WHERE WE STORE YOUR PERSONAL DATA

The data that We collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for Us or for one of our suppliers. Such staff maybe engaged in, among other things, the fulfilment of your orders, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy.

All information you provide to Us is stored on our secure servers. Any payment transactions will be encrypted using SSL technology. Where We have given you (or where you have chosen) a password which enables you to access certain parts of Website, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

YOUR RIGHTS

You have the right to ask Us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if We intend to use your data for such purposes or if We intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking/ticking certain tick boxes We use to collect your data. You can also exercise the right at any time by contacting Us using our contact details set out below.

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a £10 fee to meet our costs in providing you with details of the information We hold about you.

The Website may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and terms of use and that We do not accept any responsibility or liability for these policies and terms of use. Please check these policies before you submit any personal data to these websites.

CHANGES TO OUR PRIVACY POLICY

We reserve the right to modify this Privacy Policy at any time. Any changes We may make to our Privacy Policy in the future will be notified and made available to you using the Website. Your continued use of the services and the Website shall be deemed your acceptance of the varied privacy policy.

INFORMATION ABOUT OUR USE OF COOKIES

Our Website uses cookies to distinguish you from other users of our Website. This helps Us to provide you with a good experience when you browse our Website and also allows Us to improve the Website. By using our Website you agree to our use of cookies as more specifically set out below.

A cookie is a small file of letters and numbers that We store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.



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The cookies We use include:

- **“Analytical”** cookies. They allow Us to recognise and count the number of visitors and to see how visitors move around the Website when they are using it. This helps Us to improve the way our Website works, for example, by ensuring that users are finding what they are looking for easily.
- **“Strictly necessary”** cookies. These are cookies that are required for the operation of our Website. They include, for example, cookies that enable you to log into secure areas of our Website, use a shopping cart or make use of e-billing services.
- **“Functionality”** cookies. These are used to recognise you when you return to our Website. This enables Us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).
- **“Targeting”** cookies. These cookies record your visit to our Website, the pages you have visited and the links you have followed. We will use this information to make our Website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

You can find more information about the individual cookies We use and the purposes for which We use them in the table below:

Cookie	Name	Purpose	Expiry of Cookie and Further Information
Google Analytics	_utma	This cookie enables us to determine whether or not you have visited our Website previously.	Expires 2 years after being set / updated.
Google Analytics	_utmb	This cookie is used to establish and continue your session on our Website, and updates each time you visit a new page.	Expires 30 minutes after being set / updated.
Google Analytics	_utmz	This cookies enables us to establish how you reached our Website e.g. through a link; from another website or by typing in the Website URL	Expires 6 months after being set / updated.

You may block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of the Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies as soon as you visit our Website.

CONTACT

All questions, comments and requests regarding this Privacy Policy should be addressed to info@all.aero.